

# Mobile Business Assets



# About your policy.



We've designed this document to help you clearly understand the terms of your policy, but if you're unsure about anything, please call us on **0800 782 838** and we'll be happy to explain.

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## Introduction

<b>Welcome</b>	Welcome to AMI. Thank you for selecting <b>us</b> as <b>your</b> insurer.
<b>About this policy</b>	<p><b>You</b> Mobile Business Assets Policy consists of:</p> <ul style="list-style-type: none"><li>(a) this policy document, and</li><li>(b) the <b>schedule</b>, and</li><li>(c) any endorsements or warranties that <b>we</b> apply, and</li><li>(d) the information <b>you</b> have provided in the <b>application</b>.</li></ul>
<b>Your duty of disclosure</b>	<p><b>You</b> have a legal duty of disclosure when <b>you</b> apply for insurance. This means <b>you</b> or anyone acting on <b>your</b> behalf must tell <b>us</b> everything <b>you</b> know (or could be reasonably expected to know) that a prudent insurer would want to take into account in deciding:</p> <ul style="list-style-type: none"><li>(a) to accept or decline the insurance, and/or</li><li>(b) the cost or terms of the insurance, including the excess.</li></ul> <p><b>You</b> also have this duty every time <b>your</b> insurance renews and when <b>you</b> make any changes to it. If <b>you</b> or anyone acting on <b>your</b> behalf breaches this duty, <b>we</b> may treat this policy as being of no effect and to have never existed. Please ask <b>us</b> if <b>you</b> are not sure whether <b>you</b> need to tell <b>us</b> about something.</p>
<b>Defined words</b>	If a word is shown in <b>bold</b> it has a specific meaning. There is a list of these words and what they mean in Section 10 – ‘Definitions’.
<b>Examples</b>	<b>We</b> have used examples and comments to make parts of this policy easier to understand. These examples and comments are printed in <i>italics</i> and do not affect or limit the meaning of the section they refer to.
<b>Headings</b>	The headings in this policy are for reference only and do not form part of it. They are not to be used when interpreting the policy document.

## 1. Insurance agreement

<b>1.1 Our agreement</b>	<b>You</b> agree to pay <b>us</b> the premium described in the <b>schedule</b> and comply with this policy. In exchange, <b>we</b> agree to insure <b>you</b> as set out in this policy.
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## 2. What you are covered for

<b>2.1 Damage to insured property</b>	<b>You</b> are insured for any sudden and <b>accidental loss to insured property</b> occurring anywhere in New Zealand.
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### 3. Automatic policy extensions

In addition to the cover under 2.1 – ‘Damage to insured property’, **we** also provide the following Automatic policy extensions.

Unless expressly stated otherwise, any amounts payable under these Automatic extensions are included within 7.1 ‘Maximum amount payable’.

- 3.1 Burglary cover** **You** are insured for sudden and **accidental loss** to **insured property** occurring anywhere in New Zealand caused by theft or attempted theft:
- (a) accompanied by threat of violence, or actual violence, to any person, or
  - (b) involving physical evidence of violent and forcible entry to, or exit from, an enclosed building (or part of an enclosed building), or
  - (c) involving physical evidence of violent and forcible entry to, or exit from a securely locked motor vehicle, or **storage container**.
- 3.2 Electronic data and software** **You** are insured for the loss of **electronic data** and **software** resulting from electronic equipment insured by this policy suffering sudden and **accidental loss** covered by this policy occurring anywhere in New Zealand.
- Please also read 6.2 Basis of settlement: certain types of property – ‘Electronic data’ and ‘Software’.*
- 3.3 Employee effects cover** **You** are insured for sudden and **accidental loss** occurring anywhere in New Zealand to the clothing, personal effects and tools of trade of **your** directors and employees (but not **your** contractors). **We** will cover this property as if it were **contents**, provided that the property is being worn, carried or used by **your** directors or employees while they are acting in the course of their directors’ duties or employment.
- The most **we** will pay under this extension:
- (i) is \$5,000 for any **event**, per person, and
  - (ii) in total during the **annual period** is the sum insured shown in the **schedule** for **contents**.
- 9.7 ‘Other insurance’ condition does not apply to this extension.
- 3.4 Money cover** **You** are insured for sudden and **accidental loss** of **money**, anywhere in New Zealand. This extension does not provide cover for **loss** of **money**:
- (a) caused by errors in receiving it or paying it out, or
  - (b) occurring while the **money** is entrusted to any person other than:
    - (i) **you** or any director or executive officer of **yours**, or
    - (ii) any employee or agent of **yours**, or
    - (iii) any professional **money** carrier, or
  - (c) resulting from payment of **money** in exchange for any cheque that is subsequently dishonoured, or
  - (d) occurring while the **money** is in an unlocked and unoccupied vehicle, or
  - (e) caused by theft or fraud by any of **your** employees, unless the **loss** is discovered within three consecutive **business days** of the act of theft or fraud, or
  - (f) through electronic means.
- The most **we** will pay under this extension is \$1,000 for any **event**, unless a different amount for money is shown in the **schedule**. Payment under this extension is in addition to 7.1 ‘Maximum amount payable’.

## 4. Optional policy extensions

These Optional extensions only apply where specified in the **schedule**.

Unless stated otherwise, Optional extensions are included within 7.1 'Maximum amount payable'.

### 4.1 Natural disaster cover

**You** are insured for **natural disaster damage to insured property**.

The excess is 2.5% of the sum insured or \$2,500, whichever is the greater, for each **event**.

### 4.2 Refrigerated goods

**You** are insured for:

- (a) **accidental loss to refrigerated stock** provided that the **loss** results from:
  - (i) **machinery breakdown** of the refrigeration plant, or
  - (ii) sudden failure of power supplied by a public utility to **your** premises, or
  - (iii) the operation of an overload switch, and
- (b) reasonable costs **you** incur to avoid or minimise **accidental loss to refrigerated stock** that is covered by (a) above. *For example, moving the goods to an alternative storage unit.*

The most **we** will pay under this extension for any **event** is \$2,500 unless a different amount for refrigerated goods is shown in the **schedule**.

### 4.3 Theft cover

**You** are insured for sudden and **accidental loss to insured property** caused by theft occurring anywhere in New Zealand that is not covered under 3.1 'Burglary cover'.

No cover is provided under this extension for theft from any motor vehicle, or part of any motor vehicle, that is not securely locked.

An excess of \$2,500 applies for each **event** under this extension, unless a higher excess for theft cover is shown in the **schedule**.

## 5. Exclusions

### 5.1 Types of property not covered

This policy does not insure:

- (a) any **insured property** during:
  - (i) demolition, or
  - (ii) installation, construction or erection, or
  - (iii) testing and commissioning following (a)(ii) above.
- (b) jewellery, precious stones, furs, precious metals or bullion, except if any of these items are:
  - (i) **stock of your** business, or
  - (ii) a component of any plant or machinery that is insured under this policy as **contents**.
- (c) any of the following (including plant attaching to, or accessories in or on any of them):
  - (i) any vehicle or trailer that is required to be registered or licensed to travel on a public road,
  - (ii) any mechanically or electrically propelled vehicles (including railway locomotives and rolling stock),
  - (iii) watercraft of any kind,
  - (iv) aircraft of any kind.
- (d) any of the following property:
  - (i) live plants including any trees, shrubs, hedges or grass,
  - (ii) livestock,
  - (iii) any living creature,
  - (iv) property located outside New Zealand, except, if the item of property is specifically listed in the **schedule** as being insured.
- (e) **money**, other than cover provided by 3.4 'Money cover'.

## 5.2 Losses not covered

This policy does not insure:

- (a) any of the following types of damage to **insured property**:
  - (i) slowly developing deformation or distortion,
  - (ii) marring or scratching,
  - (iii) gradual deterioration,
  - (iv) rot or mildew,
  - (v) wear and tear, corrosion or rust.
- (b) **loss immediately preceded by** any of the following:
  - (i) interruption of the supply of water, gas, electricity, or any fuel to the **situation**, other than cover provided by 4.2 'Refrigerated goods',
  - (ii) total or partial stoppage of work, or interruption or cessation of any process,
  - (iii) a change in artificially controlled temperature or atmosphere, other than cover provided by 4.2 'Refrigerated goods'.
- (c) **loss** caused by or arising from any of the following:
  - (i) action of micro-organisms, vermin or pests,
  - (ii) action of light, or inherent nature of the property (including shrinkage, evaporation, loss of weight, change of flavour or colour or texture or finish),
  - (iii) fumes, gas, dust, smoke or soot,
  - (iv) maintenance of **insured property** including servicing, cleaning and subsequent testing,
  - (v) spontaneous combustion,
  - (vi) spontaneous fermentation.

This exclusion only applies to the **insured property**, or to the part of the **insured property** (as applicable), directly affected. It does not apply to any resultant sudden and **accidental loss** to separate **insured property**, or to other parts of the same **insured property** (as applicable).

- (d) **loss** that is:
  - (i) only evidenced by an unexplained disappearance,
  - (ii) only revealed by the taking of an inventory,
  - (iii) due to clerical or accounting errors.
- (e) **loss** caused by any of the following:
  - (i) theft or attempted theft, other than cover provided by:
    - (a) 3.1 'Burglary cover',
    - (b) 3.3 'Employee effects cover',
    - (c) 3.4 'Money cover',
    - (d) 4.3 'Theft cover',
  - (ii) any fraudulent scheme or device, or false pretence practised on **you** or any other person,
  - (iii) theft, attempted theft or fraud by **you** or an employee of **yours** other than cover provided by 3.4 'Money cover'.
- (f) **loss** following exposure to weather conditions if the property is not designed to be left in the open (unless reasonable precautions have been taken to protect the property from those conditions).

## 5.3 Confiscation

This policy does not insure **loss** in connection with confiscation, nationalisation, requisition or destruction of, or damage to property by order of government, public or local authority (unless the order is given to control any immediate and imminent threat of **loss** provided that the **loss** would be covered by this policy if it did occur).

## 5.4 Consequential financial loss

This policy does not insure any kind of consequential financial loss (*e.g. financial loss that occurs as a direct or indirect result of the loss of insured property*), including the following:

- (a) delays,
- (b) loss of market,
- (c) penalties,
- (d) rates, taxes, duties, development charges,
- (e) other charges or assessments arising out of capital appreciation, that are payable to comply with any **regulations**,
- (f) loss of use of any property.

- 5.5 Costs not insured** This policy does not insure the cost of:
- (a) repairing or replacing faulty materials, or
  - (b) fixing faulty workmanship, or
  - (c) fixing any work performed to a faulty:
    - (i) design plan, or
    - (ii) design specification, or
  - (d) altering or modifying any part of any refrigeration or air conditioning plant to enable the plant to operate with a more ozone friendly refrigerant.
- This exclusion does not apply to any resultant sudden and **accidental loss** to separate **insured property** or to other parts of the same **insured property** arising from the above.
- 5.6 Damage to machinery** This policy does not insure any **machinery breakdown** of a **machine**. This does not apply:
- (a) where sudden and **accidental loss** covered under this policy (or that would have been covered if the property was insured under this policy) occurs completely outside the **machine** resulting in the **machinery breakdown** occurring. However, this proviso does not apply to **machinery breakdown** resulting directly or indirectly from any:
    - (i) error in: setting, programming or operating the **machine**, or
    - (ii) **stock** or part of the **machine** being drawn into the **machine**, or
    - (iii) failure to service or maintain the **machine** correctly, or
  - (b) to resultant sudden and **accidental loss** to other parts of the **machine** that is not **machinery breakdown**, or
  - (c) to the cover provided by 4.2 'Refrigerated goods'.
- 5.7 Damage to boilers and pressure vessels** This policy does not insure the cost of repairing or replacing any part of a boiler or **pressure vessel** that suffers **loss** through:
- (a) explosion, overheating, rupture, bursting or collapse (but not pressure caused by chemical explosion), or
  - (b) overheating, cracking or leaking.
- This exclusion does not apply to any resultant sudden and **accidental loss** to other parts of the boiler or **pressure vessel** arising from the above.
- 5.8 Electronic data and software** This policy does not insure **loss** to **electronic data** and **software**, from any cause whatsoever including, but not limited to, a **computer virus**. This includes loss of use, reduction in functionality or any other associated loss or expense in connection with **electronic data** and **software**.
- This exclusion does not apply to:
- (a) any sudden and **accidental loss** to other parts of the **insured property**, that occurs as a result of the **loss** to **electronic data** and **software**, or
  - (b) cover provided by 3.2 'Electronic data and software'.
- 5.9 Infectious diseases** This policy does not insure **loss** in connection with a:
- (a) notifiable infectious disease under the Health Act 1956, and/or
  - (b) notifiable disease under the Biosecurity Act 1993.
- 5.10 Natural disaster** This policy does not insure **natural disaster damage** other than cover provided by 4.1 'Natural disaster cover'.
- 5.11 Nuclear** This policy does not insure **loss** in connection with:
- (a) ionising radiation or contamination by radioactivity from:
    - (i) any nuclear fuel, or
    - (ii) any nuclear waste from the combustion or fission of nuclear fuel.
  - (b) nuclear weapons material.
- 5.12 Production processes** This policy does not insure **loss** to **insured property** while undergoing any **production process** where any part of that **production process** (including any **accidental** modification of the process) causes or contributes towards the **loss** in any way.
- 5.13 Sanctions** **We** will not pay any claim when the payment would contravene:
- (a) any sanction, prohibition, or restriction under United Nations resolutions, or
  - (b) the trade or economic sanctions, laws or regulations of New Zealand, Australia, United Kingdom, the United States of America or the European Union.

- 5.14 Seepage, pollution and contamination** This policy does not insure **loss** in connection with seepage, pollution or contamination except if the seepage, pollution or contamination results from sudden and **accidental loss** to **insured property**, which is otherwise covered under this policy.
- 5.15 Terrorism** This policy does not insure **loss** in connection with an **act of terrorism**, including in connection with controlling, preventing, suppressing, retaliating against, or responding to an **act of terrorism**.
- 5.16 War** This policy does not insure **loss** in connection with any of the following, including controlling, preventing or suppressing any of the following: war, invasion, act of foreign enemy, hostilities or warlike operations (whether war is declared or not), civil war, mutiny, rebellion, revolution, civil commotion assuming the proportions of or amounting to an uprising, insurrection, military or usurped power.

## 6. How we will pay

### 6.1 Basis of settlement

**We** will indemnify **you** using whichever of the following options **we** choose:

- (a) where **insured property** is lost or **destroyed**: pay **you** the cost to replace the **insured property** with property of a similar condition, age and specification, as it was in, immediately prior to the **loss**, or
- (b) where **insured property** is physically damaged but not **destroyed**: pay **you** the cost to repair the **loss** to the damaged part of the **insured property**, as nearly as possible, to the condition it was in immediately prior to the **loss**, or
- (c) pay **you** an amount equal to the indemnity value of the lost or damaged part of the **insured property**.

However, if the item of **insured property** is under two years of age at the time of the **loss** and **you** supply **us** with sufficient evidence of the item's age, **we** will indemnify **you** using whichever of the following options **we** choose:

- (i) where **insured property** is lost or **destroyed**: pay **you** the cost to replace the **insured property** to a condition substantially the same as its condition when new, or
- (ii) where **insured property** is physically damaged but not lost or **destroyed**: pay **you** the cost to repair the **loss** to the damaged part of the **insured property** to a standard that is reasonably equivalent to its condition and relative quality when new, but without necessarily reproducing it exactly.

### 6.2 Basis of settlement: Certain types of property

The method of indemnity for the following types of **insured property** will be as follows, regardless of any basis of settlement shown in the **schedule** to the contrary.

#### Electronic data

For **loss** to **electronic data**, **we** will pay the cost of blank media plus the cost of copying the **electronic data** from back-up or from originals of a previous generation.

These costs will not include research and engineering, nor any costs of recreating, gathering or assembling the **electronic data**.

If the media is not repaired, replaced or restored, **we** will pay the cost of blank media. However, **we** do not cover the value of the **electronic data** to **you**, even if the **electronic data** cannot be recreated, gathered or assembled.

#### Software

For **loss** to **software**, **we** will pay the reasonable cost of restoring, re-setting or re-programming the **software** that is necessary to operate any electronic equipment or **machine** insured under this policy.

#### Stock

For **loss** to **stock** that is not **customers' goods**, **we** will indemnify **you** by one of the following methods:

- (a) for raw materials, supplies and other merchandise not manufactured by **you**:
  - (i) the replacement cost at the time of replacement, provided that the replacement is carried out within a reasonable period of time, or
  - (ii) if this property is not replaced, the market value of it at the time and place of the **loss**.
- (b) for materials in the process of manufacture: the replacement cost of the raw materials and the cost of labour and other overhead charges expended at the time of the **loss**.

- (c) for finished goods: the replacement cost of the raw materials and the cost of labour and other overhead charges expended before any allowance for profit, or the cost of re-stocking these goods, whichever is the lesser.

For **loss to stock** that is **customers' goods**, **we** will at **our** option pay:

- (a) the indemnity value of the **customers' goods**, or
- (b) the cost to repair the **customers' goods**, as near as reasonably possible, to the condition they were in immediately prior to the **loss**.

## 7. What we will pay

### 7.1 Maximum amount payable

The most **we** will pay during an **annual period** for **contents, stock** or any individually specified item of **insured property** is the corresponding sum insured shown in the **schedule** for **contents, stock** or that item as applicable.

However, the most **we** will pay for all **insured property** during an **annual period** is the 'Total sum insured' shown in the **schedule**.

### 7.2 Reinstatement of sum insured once repaired/replaced

The sum insured will only be reinstated once the repair or replacement of the **insured property** that suffered the **loss** has been completed.

The sum insured will not reinstate following any claim arising from **natural disaster damage** unless **we** have agreed to the reinstatement in writing.

**We** may ask **you** to pay an additional premium for any reinstatement of the sum insured.

### 7.3 Sub limits

If any sub limit in this policy is higher than the maximum amount payable for the applicable **insured property** as shown in the **schedule**, the sub limit does not apply and the most **we** will pay is the maximum amount payable.

### 7.4 Customers' goods

The most **we** will pay for **customers' goods** during an **annual period** is \$20,000 unless a different amount for **customers' goods** is shown in the **schedule**.

### 7.5 Excess

The excess shown in the **schedule** will be deducted from the amount payable for each **event**.

Where an **event** occurs over a period of more than 72 consecutive hours, one excess will be deducted for every 72 consecutive hour period.

### 7.6 One excess

If a single **event** causes sudden and **accidental loss** to tangible property that **you** insure with **us** under more than one policy, only one excess will apply, being the highest applicable individual policy excess. This does not apply to any **natural disaster damage**.

## 8. Claims conditions

### Your obligations

#### 8.1 Advise us

If **you** become aware of any event that is likely to give rise to a claim under this policy regardless of the anticipated quantum, **you** must contact **us** immediately.

#### 8.2 Minimise the loss

**You** must take all reasonable steps to minimise the claim and avoid any further loss or liability arising.

#### 8.3 Notify the Police

**You** must immediately notify the Police if **you** suspect criminal activity has occurred.

#### 8.4 Provide full information

When making a claim, **you** consent to **your** personal information in connection with the claim being:

- (a) disclosed to **us**, and
- (b) transferred to the Insurance Claims Register Limited.

**You** must:

- (i) give **us** free access to examine and assess the claim, and
- (ii) send any relevant correspondence or documents to **us**, and
- (iii) complete a claim form and/or statutory declaration to confirm the claim if **we** request it, and
- (iv) provide any other information, proof of ownership or assistance that **we** may require at any time.

- 8.5 Be honest** If **your** claim is dishonest or fraudulent in any way, **we** may:
- (a) decline the claim either in whole or in part, and/or
  - (b) declare either this policy or all insurance **you** have with **us** to be of no effect and to no longer exist from the date of the dishonest or fraudulent act.
- This is at **our** sole discretion.
- 8.6 Do not dispose of property** **You** must not destroy or dispose of anything that is or could be part of a claim until **we** have given **you** permission to do this.
- 8.7 Obtain our agreement** **You** must obtain **our** agreement before:
- (a) incurring any expenses in connection with any claim under this policy, or
  - (b) negotiating, paying, settling, admitting or denying any claim against **you**, or
  - (c) doing anything that may prejudice **our** rights of recovery.

## Managing your claim

- 8.8 Subrogation** Once **we** have accepted any part of **your** claim under this policy, **we** may assume **your** legal right of recovery. If **we** initiate a recovery **we** will include **your** excess, and any other uninsured **losses** suffered by **you**. Where **we** do this, **you** agree to pay **your** proportional share of the recovery costs, and subsequently the proceeds of the recovery will be shared on the same proportional basis, except that **we** will reimburse **your** excess first.
- You** must fully co-operate with any recovery process. If **you** do not, **we** may recover from **you** the amount paid in relation to the claim.
- 8.9 Recoveries** If any property that **we** have paid a claim for is later found or recovered, **you** must tell **us** immediately and hand it over to **us** if **we** request it. **We** have the right to keep any property that **we** have paid a claim for under this policy, including any proceeds if it is sold.
- 8.10 Reparation** If any person is ordered to make reparation to **you** for **loss** to any property that **we** have paid a claim under this policy for, then **you** must tell **us**. Any payments received, must first reimburse **our** claims payment up to the amount of any reparation received.
- 8.11 Branded stock** For salvage that is branded goods or merchandise, **we** will not dispose of these items by sale unless **you** agree. If **you** do not agree, the value of the salvage will be deducted from any claim payment.

## 9. General conditions

### How we administer this policy

- 9.1 Assignment** **You** may not assign this policy or any interest under this policy without **our** prior written consent.
- 9.2 Cancellation**
- By you
- You** may cancel this policy at any time by notifying **us**. If **you** do, **we** will refund any premium that is due to **you** based on the unused portion of the **period of insurance**. **You** must pay any outstanding premium due for the expired portion of the **period of insurance**.
- By us
- We** may cancel this policy by giving **you** notice in writing or by electronic means at **your** last known address. **Your** policy will be cancelled from 4pm on the 30th day after the date of the notice. **We** will refund **you** any premium that is due to **you** based on the unused portion of the **period of insurance**.
- 9.3 Change of terms** **We** may change the terms of this policy (including the excess) by giving **you** notice in writing or by electronic means, at **your** last known address. Unless otherwise specified in the notice the change in terms will take effect from 4pm on the 30th day after the date of the notice.
- 9.4 Currency** Any amounts shown in this policy or in the **schedule** are in New Zealand dollars, unless otherwise specified in the **schedule**.
- 9.5 GST** Where GST is recoverable by **us** under the Goods and Services Tax Act 1985:
- (a) all sums insured exclude GST, and
  - (b) all sub limits exclude GST, and
  - (c) all excesses include GST, and
  - (d) GST will be added, where applicable, to claim payments.

- 9.6 Interests of other parties** If **we** are advised of any party having a financial interest over **your insured property**, **we** may pay part or all of any valid claim proceeds to that party to the extent of their interest. This will form part of **our** obligations to **you** under this policy. **You** consent to **us** transferring **your** relevant personal information to that party.
- Any party, who is recorded as having a financial interest under this policy, is not covered by this policy and does not have rights to claim under this policy.
- 9.7 Other insurance** **You** must notify **us** as soon as **you** know of any other insurance policy that covers **you** for any of the risks covered under this policy.
- This policy does not cover **your** liability or loss at all if it is insured to any extent under any other insurance policy. **We** will not contribute towards any claim under any other insurance policy.
- 9.8 Premium payment options** **You** may choose either an annual or a monthly renewable contract.
- If **you** have elected a monthly renewable contract, then:
- you** must pay by direct debit using the Direct Debit Authority **we** require, and
  - the policy is for the initial **period of insurance** stated in the **schedule**, and
  - the policy will be renewed for further monthly periods of insurance upon receipt of the renewal premium due under the Deduction Authority, and
  - the policy terms, including the premium, will be reviewed on the anniversary date stated in the **schedule**.
- 9.9 Separate insurance** Where the 'Insured' consists of more than one legal entity the word 'Insured' shall apply to each as if a separate policy had been issued to each. However, this does not increase the amount of cover available under this policy.

## Laws and Acts that govern this policy

- 9.10 Disputes about this policy** The law of New Zealand applies to disputes about this policy and the New Zealand Courts have exclusive jurisdiction.
- 9.11 Legislation changes** Any reference to any Act of Parliament or subordinate rules referred to in this policy includes any amendments made or substitutions to that law.
- 9.12 Insurance Law Reform Acts** The exclusions and conditions in this policy are subject to **your** rights under the Insurance Law Reform Act 1977 and Insurance Law Reform Act 1985.

## Your obligations

- 9.13 Comply with the policy** **You** (and any other person or entity **we** cover) must comply with the conditions of this policy at all times. If:
- you**, or
  - any other person or entity covered under this policy, or
  - anyone acting on **your** behalf,
- breaches any of the terms and/or conditions of this policy, **we** may:
- decline the claim either in whole or in part, and/or
  - declare either this policy or all insurance **you** have with **us** to be of no effect and to no longer exist.
- 9.14 True statements and answers** True statements and answers must be given, whether by **you** or any other person, when:
- applying for this insurance, and/or
  - notifying **us** regarding any change in circumstances, and/or
  - making any claim under this policy, and communicating with **us** or providing any further information regarding the claim.
- 9.15 Reasonable care** **You** must take reasonable care at all times to avoid circumstances that could result in a claim. **Your** claim will not be covered if **you** are reckless or grossly irresponsible.

### 9.16 Change in circumstances

**You** must tell **us** immediately if there is a material:

- (a) increase in the risk insured, or
- (b) alteration of the risk insured.

Once **you** have told **us** of the change, **we** may then cancel or alter the premium and/or the terms of this policy.

If **you** fail to notify **us** about a change in the risk insured, **we** may:

- (i) declare this policy unenforceable, and/or
- (ii) decline any subsequent claim either in whole or in part.

These actions will be taken from the date **you** knew, or ought to have known, of the increase or alteration in the risk insured.

*For avoidance of any doubt, information is 'material' where we would have made different decisions about either:*

- (i) accepting your insurance, or*
- (ii) setting the terms of your insurance,*

*if we had known that information. If in any doubt, notify us anyway.*

## 10. Definitions

The definitions apply to the plural and any derivatives of the bolded words. For example, the definition of 'accident' also applies to the words 'accidentally', 'accidental' and 'accidents'.

<b>accident</b>	Unexpected and unintended by <b>you</b> .
<b>act of terrorism</b>	Any act, or preparation in respect of action, or threat of action designed to influence or coerce the government de jure or de facto of any nation or any political division thereof, or in pursuit of political, religious, ideological, or similar purposes to intimidate the public or a section of the public of any nation by any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) de jure or de facto, and that: <ul style="list-style-type: none"> <li>(a) involves violence against one or more persons, or</li> <li>(b) involves damage to property, or</li> <li>(c) endangers life other than that of the person committing the action, or</li> <li>(d) creates a risk to health or safety of the public or a section of the public, or</li> <li>(e) is designed to interfere with or disrupt an electronic system.</li> </ul>
<b>annual period</b>	The <b>period of insurance</b> . However, if: <ul style="list-style-type: none"> <li>(a) <b>you</b> pay the premium monthly, or</li> <li>(b) the <b>period of insurance</b> is for more than 12 months,</li> </ul> the annual period is the current 12 month period calculated consecutively from the date this policy first started.
<b>application</b>	The information provided by <b>you</b> to <b>us</b> when <b>you</b> purchased this insurance or requested a quotation for this insurance from <b>us</b> . It also includes any subsequent information <b>you</b> provide <b>us</b> with.
<b>business day</b>	The days <b>your</b> business usually operates.
<b>computer virus</b>	A set of corrupting, harmful or otherwise unauthorised instructions or code including a set of maliciously introduced unauthorised instructions or code, programmatic or otherwise, which propagate themselves through a computer system or network of whatsoever nature. This includes but is not limited to 'Trojan Horses', 'Worms' and 'Time or Logic Bombs'.
<b>contents</b>	Machinery, plant, tools and chattels, provided that they are: <ul style="list-style-type: none"> <li>(a) owned by <b>you</b> (including joint ownership with others), or</li> <li>(b) leased, hired or borrowed by <b>you</b>.</li> </ul> <b>Contents</b> does not include <b>stock</b> or employee's property.

<b>customers' goods</b>	<p>Property, other than a building, that:</p> <ul style="list-style-type: none"> <li>(a) is owned by <b>your</b> customers, and</li> <li>(b) is in <b>your</b> temporary possession or temporary legal control in the course of <b>your</b> business activities.</li> </ul> <p>Customers' goods does not include <b>contents</b>.</p>
<b>destroyed</b>	<p>So physically damaged by an insured <b>loss</b> that the property, by reason only of that <b>loss</b>, cannot be repaired or the cost of repair is uneconomic.</p>
<b>electronic data</b>	<p>Facts, concepts and information converted to a form useable for communications, display, distribution, interpretation or processing by electronic or electromechanical data processing or electronically controlled equipment.</p>
<b>event</b>	<p>Any one event or series of events arising from one source or original cause.</p>
<b>fusion</b>	<p>The process of fusing or melting together of windings or wiring following damage to the insulating material as a result of overheating.</p>
<b>immediately preceded by</b>	<p>The event occurring in sequence immediately prior to the <b>loss</b>.</p> <p><i>If there is a chain of events, this will be the last event occurring immediately prior to the loss.</i></p>
<b>insured property</b>	<p>Tangible property shown in the <b>schedule</b> within the following categories:</p> <ul style="list-style-type: none"> <li>(a) <b>contents</b>, and</li> <li>(b) <b>stock</b>, and</li> <li>(c) any other tangible property listed.</li> </ul> <p><b>Electronic data</b> and <b>software</b> are deemed to be tangible property.</p>
<b>loss</b>	<p>Physical loss or physical damage occurring during the <b>period of insurance</b>.</p>
<b>machine</b>	<p>Any device that:</p> <ul style="list-style-type: none"> <li>(a) converts and directs motion or energy, and/or</li> <li>(b) performs any electronic process,</li> </ul> <p>including any protective component connected with that device.</p>
<b>machinery breakdown</b>	<ul style="list-style-type: none"> <li>(a) any mechanical, hydraulic, electrical or electronic: <ul style="list-style-type: none"> <li>(i) breakdown or failure, or</li> <li>(ii) cessation of function, or</li> <li>(iii) malfunction, or</li> <li>(iv) derangement, or</li> </ul> </li> <li>(b) <b>fusion</b> of any nature.</li> </ul>
<b>money</b>	<p>Any of the following, where they are associated solely with <b>your</b> business operations:</p> <ul style="list-style-type: none"> <li>(a) current coin, bank and currency notes,</li> <li>(b) cheques and travellers' cheques,</li> <li>(c) bank drafts and money orders,</li> <li>(d) phone cards,</li> <li>(e) unused postage and revenue stamps,</li> <li>(f) credit card vouchers, redeemable vouchers and tokens,</li> <li>(g) franking machine credits,</li> <li>(h) other tangible negotiable instruments. <i>For example, promissory notes or bills of exchange.</i></li> </ul>
<b>natural disaster damage</b>	<p>Sudden and <b>accidental loss</b> that results directly or indirectly from earthquake, subterranean fire, volcanic activity, tsunami, geothermal activity, hydrothermal activity, or fire caused by any of these.</p>
<b>period of insurance</b>	<p>The period shown in the <b>schedule</b>, that specifies the start and end dates of this insurance contract.</p>

<b>pressure vessel</b>	The parts of any <b>insured property</b> or vessel that during ordinary use are subjected to either generated fluid pressure or vacuum, including: <ul style="list-style-type: none"> <li>(a) all integral parts, and</li> <li>(b) controls, and</li> <li>(c) systems (other than systems forming part of a building or structure).</li> </ul>
<b>production process</b>	Any process of producing, making, treating or servicing goods.
<b>refrigerated stock</b>	Perishable goods and/or their containers/packaging that are kept in a refrigerated storage chamber.
<b>regulations</b>	Building regulations or other regulations that are: <ul style="list-style-type: none"> <li>(a) made under, or</li> <li>(b) framed pursuant to,</li> </ul> any Act of Parliament or any local authority regulation or by-law.
<b>schedule</b>	The latest version of the schedule <b>we</b> issued to <b>you</b> for this policy.
<b>software</b>	Programs, procedures and routines associated with the operation of electronic or electromagnetic data processing or electronically controlled equipment including any operating system.
<b>stock</b>	Any of the following: <ol style="list-style-type: none"> <li>1. Stock and materials in trade provided that they are: <ul style="list-style-type: none"> <li>(a) owned by <b>you</b> (including joint ownership with others), or</li> <li>(b) in <b>your</b> temporary possession in the course of <b>your</b> business activities.</li> </ul> </li> <li>2. <b>Customers' goods.</b></li> </ol>
<b>storage container</b>	Any fully enclosed: <ul style="list-style-type: none"> <li>(a) shipping container or similar, or</li> <li>(b) portable shed or similar structure, or</li> <li>(c) non-portable container, such as a metal or wooden container that has been built into or secured to a vehicle.</li> </ul>
<b>we</b>	AMI, a business division of IAG New Zealand Limited. We may also use the words 'us', 'our' or 'company' to describe AMI, a business division of IAG New Zealand Limited.
<b>you</b>	The person(s) or entity named in the <b>schedule</b> as 'Insured'. <b>We</b> may also use the word 'Insured' to describe you.

**Thanks  
for insuring  
with AMI,  
we're here  
to help.**

**Got any questions?**

**0800 782 838**



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