

AMI Life

Funeral Plus

Policy wording

What you need to know about your policy

Please read your policy wording and schedule carefully to make sure it meets your needs. If there is any error please contact us immediately on **0800 100 208**.

The policy and schedule explain:

- Who is insured
- What is insured
- When the insurance begins and ends
- The amounts that can be claimed
- The conditions of the insurance
- What is not insured
- How to make a claim.

Please keep this policy wording and the schedule in a safe place, as you will find them useful in the event of a claim.

If you have any questions about your policy, please call **0800 100 208**, or write to:

The Administration Manager
AMI Funeral Plus
Private Bag 93524
Takapuna
Auckland 0740.

You have a 30 day free look period from the policy commencement date noted on the schedule, or five working days from receiving your policy documents, whichever is the later, to review your policy. If you decide during that time that the policy is not appropriate for you, you can cancel the policy and we will then refund any premiums you have paid. To cancel your policy, please write to the above address.

The insurance

Words and expressions in *italics* are defined in the Definitions section on page 4.

The *policy* is issued in response to an *application* having been received by Sovereign Assurance Company Limited ("Sovereign" / "we" / "us" / "our"), the insurer. The *application* together with the *policy* wording and *schedule* forms this contract of insurance.

AMI Insurance Limited receives a commission in relation to the *policy*. It is not the insurer and does not guarantee Sovereign.

This *policy* does not entitle the *policy owner* to share in the profits of Sovereign. It has no surrender value or cash value if it is cancelled.

When the insurance cover begins

Insurance cover under the *policy* commences when we issue the *policy*. The date we issue the *policy* is recorded as the *policy commencement date* in the *schedule*.

Renewal

Cover will continue until the *insured person's* 75th birthday or for a period of five years if the *insured person* is over age 70 at the *policy commencement date*. Thereafter, we will renew the cover annually on the same terms and conditions and for the same *premium* and *sum insured* until such time as the cover under the *policy* comes to an end (see When the insurance cover ends).

Policy benefits

Subject to the terms of the *policy*, and unless otherwise stated, any *benefit* due will be paid to the *policy owner* or to the personal representatives of the *policy owner's* estate if the *policy owner* is deceased.

During the first two years

If the *insured person* suffers *accidental death* during the first two years after the *policy commencement date* we will pay the *sum insured* specified in the *schedule*. We will also pay any *additional cover* if the *accidental death* occurs within the first two years after the *additional cover commencement date*.

If the *insured person* suffers *death by natural causes* during the first two years after the *policy commencement date* we will refund all *premiums* paid for the *policy* but the *sum insured* will not be payable.

If the *insured person* suffers *death by natural causes* during the first two years after the *additional cover commencement date* we will refund all *premiums* paid for the *additional cover* but the *additional cover* will not be payable.

After the first two years

If the *insured person* suffers *accidental death* or *death by natural causes* at any time after the *policy* has been in force for two consecutive years, we will pay the *sum insured* specified in the *schedule*.

If the *insured person* suffers *accidental death* or *death by natural causes* at any time after the *additional cover* has been in force for two consecutive years, we will pay the *additional cover* specified in the *schedule*.

Voluntary increase to the cover

If we have agreed to an increase in the *sum insured*, the increased value will be treated as *additional cover* with a separate *additional cover commencement date*. The *additional cover commencement date* will be used instead of the *policy commencement date* to determine the validity of any claim for, and the value of, any *additional cover benefit* payment.

Any increase or reduction in cover will start from the next *premium due date* after the date of the change.

Payment of a claim

Payment will be made as soon as we are satisfied with all the information which must be presented at the time of making a claim.

Once a *benefit* has been paid the *policy* will cease and no further *benefits* will be payable.

If you need to make a claim

To make a claim please telephone Sovereign on **0800 100 208** during normal business hours or write to:

Freepost Authority 228838
Sovereign Assurance
Private Bag 93524
Takapuna
Auckland 0740.

The *policy owner* or the personal representatives of the *policy owner's* estate, if the *policy owner* is deceased, must notify us in writing of a claim as soon as practicable after the *insured person's* death. We will then advise what further information is required to process the claim. Usually that information will include:

- Proof of the age of the *insured person*;
- The *policy* wording;
- A full death certificate and a coroner's report if applicable;
- A grant of administration – probate, certificate of administration or letters of administration if the deceased was the sole *policy owner*.

We are under no obligation to consider a claim unless all of the information requested is provided.

If any *premium* for the *policy* is overdue at the time a claim is to be paid, we may deduct the overdue *premium* from any claim payment.

What is not covered

We will not pay any *benefit* under the *policy* (and *premiums* will be retained by us) where the *insured person's* death occurs as:

- A result of suicide; or
- A direct or indirect result of attempted suicide; or
- A direct or indirect result of a self-inflicted injury or illness, within two years of the *policy commencement date*.

We will not pay any *additional cover* (and *additional premiums* will be retained by us) where the *insured person's* death occurs as:

- A result of suicide; or
- A direct or indirect result of attempted suicide; or

- A direct or indirect result of a self-inflicted injury or illness, within two years of the *additional cover commencement date*.

Transfer of ownership

The *policy owner* may assign (transfer ownership of) the *policy* at any time by completing a Transfer of Ownership form, which can be obtained by writing to:

The Administration Manager
AMI Funeral Plus
Private Bag 93524
Takapuna
Auckland 0740.

You can transfer ownership to more than one person (the person must be at least 16 years of age) or a company. A trust cannot own the *policy*. To be valid, the assignment must be registered with us. No charge is payable.

Once ownership has been transferred, the new *policy owner* will be entitled to all *benefits* payable under the *policy*, and will also receive all communications regarding the *policy*, including *premium* notices.

Notices

When *you* or the *insured person* writes to us about the *policy*, the letter must be sent to:

The Administration Manager
AMI Funeral Plus
Private Bag 93524
Takapuna
Auckland 0740.

We will not be deemed to have received anything contained in a letter or notice *you* or the *insured person* sends unless we actually receive the letter or notice at the address stated above.

When we write to the *policy owner* about the *policy*, we will send the letter or notice to the address for the *policy owner* shown in the *schedule*, or a substitute address the *policy owner* gives us.

Multiple policies

The *insured person* can be covered under more than one AMI Funeral Plus policy provided the combined *sum insured* of all such policies is not more than \$30,000. In the event that the total *sum insured* exceeds this limit, we will consider the *insured person* to be covered only under the policy or policies first issued under which the total *sum insured* is not more than \$30,000. We will refund any *premium* paid for policies found to be void in this way.

Your premiums

To ensure *your policy* remains in force *you* must pay the *premium* on a regular basis as agreed with us. The initial *premium* is shown in the *schedule* and the first payment is due on the first *premium due date*.

The *premium* is payable monthly by direct debit from a bank account, monthly or annually by approved credit card (currently Visa or MasterCard) or debit card or annually by cheque, whichever has been nominated on the *application* and noted on the *schedule*.

For payments by cheque, the cheque must be drawn in favour of "Sovereign Assurance Company Limited" and crossed "not transferable" or "account payee only".

We will consider the *premium* not paid if a cheque or other form of payment is later dishonoured.

If *you* wish to change *your* method or frequency of payment at any time, *you* can do so by writing to:

The Administration Manager
AMI Funeral Plus
Private Bag 93524
Takapuna
Auckland 0740.

Your premium will adjust accordingly if the level of cover changes.

When the insurance cover ends

Cover under the *policy* will end upon payment of any *benefit(s)*.

Voluntary cancellation

The *policy owner* may cancel the *policy* at any time by writing to:

The Administration Manager
AMI Funeral Plus
Private Bag 93524
Takapuna
Auckland 0740.

If cancellation of the *policy* is requested within the free look period (see page 1), all *premiums* paid for the *policy* will be promptly refunded. Cancellation will take effect from the *policy commencement date* and the *policy* will be considered not to have commenced.

After the free look period, if *premiums* are paid weekly, fortnightly or monthly, cancellation will take effect from the next *premium due date* and no *premium* will be refunded.

After the free look period, if *premiums* are paid quarterly, half-yearly or annually, cancellation will take effect from the date the notice was received or the date specified by the *policy owner*, whichever is the later. *Premium* already paid for any period beyond the date of cancellation will be refunded to the *policy owner*.

From (and including) the effective date of cancellation no *benefits* will be payable under the *policy*.

Cancellation by Sovereign

We can cancel the *policy* and decline liability (and *premiums* will be retained by us) in respect of any claim made under the *policy* if *you* or anyone acting on *your* behalf makes a claim under the *policy* that is false or fraudulent in any respect. In the event that a claim is paid and it is subsequently established that the claim was false or fraudulent in any respect, all amounts paid in relation to the false or fraudulent claim must be repaid.

We can cancel the *policy* if a *premium* remains outstanding 31 days after the *premium due date*.

Reinstatement

If the *policy* has terminated due to non-payment of *premium* the *policy* may be reinstated at our complete discretion. Acceptance of *premium* by us after a *policy* has terminated shall not be construed as reinstatement unless we have confirmed in writing that the *policy* has been reinstated.

Change to your smoking status

If the *insured person* was a smoker at the *policy commencement date* and later ceases smoking for a continuous period of at least one year, *you* can apply in writing to us for *your premium* to be adjusted to non-smoker rates.

The adjusted *premium* will be based on the *insured person's* age at the time *you* make the request to us.

Mis-statement

If the *insured person's* age or smoking status is found to be mis-stated on the *application*, the *sum insured* will be adjusted to that which would have applied had their age or smoking status not been mis-stated.

Law changes affecting us or the policy

If changes in the law occur after the *policy commencement date* and we believe on reasonable grounds that those changes will affect:

- Our liability for tax; or
- The tax treatment of *premiums* payable or claims receivable; or
- The way in which the *policy* works or the amount of *benefit* payable,

then we can change the provisions of the *policy* or the *benefits*, but only to take into account the effect of the law change.

Geographical limits

The *insured person* is covered under the *policy* 24 hours a day, world-wide. All payments we make under the *policy* will be made in New Zealand dollars.

Applicable law and jurisdiction

The laws of New Zealand shall govern the *policy* and any legal action involving cover under the *policy* must be conducted in New Zealand.

Statutory Fund

Your insurance policy is part of the 'Sovereign Statutory Fund Number 1', effective 1 July 2013. This is a requirement under the Insurance (Prudential Supervision) Act 2010, for policy holder protection.

Complaints

Any complaints made to us must be made in writing. If you are not satisfied with the outcome of the complaint, you may have the right to refer the complaint to the Insurance and Financial Services Ombudsman.

You can obtain more information on the Ombudsman from the website www.ifso.nz

The Ombudsman's address and phone number are:

Insurance and Financial Services Ombudsman
PO Box 10845
Wellington 6143.
Phone: (04) 499 7612 or 0800 888 202.

Definitions

In the *policy*, words in *italics* have the following meanings:

<i>accidental death</i>	means death arising from bodily injury which: <ul style="list-style-type: none">• Was caused solely and directly by violent, accidental, external and visible means; and• Is the sole, direct and proximate cause of death; and• Was sustained after the <i>policy commencement date</i> but no earlier than 12 months before the date of death; and• Was not intentionally self-inflicted.
<i>additional cover</i>	means any increased <i>sum insured</i> that we have agreed may be added to the <i>policy</i> . Any additional cover will be identified as such in the <i>schedule</i> .
<i>additional cover commencement date</i>	means the date on which any <i>additional cover</i> was added to the <i>policy</i> , as specified in the <i>schedule</i> .
<i>additional premium(s)</i>	means <i>premium</i> specific to any <i>additional cover</i> that has been added to the <i>policy</i> , calculated at Sovereign's <i>premium</i> rates applicable at the time of the issue of the <i>additional cover</i> .
<i>application</i>	means the application completed by the <i>insured person</i> and <i>policy owner</i> (who may be the same or different) indicating the type of cover that is required.
<i>benefit(s)</i>	means any payment of either a <i>sum insured</i> or refund of <i>premium</i> made under the terms of the <i>policy</i> .
<i>death by natural causes</i>	means death other than <i>accidental death</i> .
<i>insured person</i>	means the person named in the <i>schedule</i> who is insured under the <i>policy</i> .
<i>policy</i>	means this contract of insurance.
<i>policy commencement date</i>	means the date the <i>policy</i> was issued, as specified in the <i>schedule</i> .
<i>policy owner, you, your</i>	means the <i>insured person</i> or if the 'policy owner' section of the <i>application</i> is completed, the person named in that section.
<i>premium(s)</i>	means the amount specified in the <i>schedule</i> as payable to Sovereign.
<i>premium due date</i>	means the date specified in the <i>schedule</i> on which <i>premium</i> is payable.
<i>schedule</i>	means the latest (in time) schedule of <i>policy</i> details including endorsements that forms part of the <i>policy</i> wording.
<i>sum insured</i>	means the amount specified in the <i>schedule</i> that is payable, subject to the terms of the <i>policy</i> .